

PREMIER'S AWARDS

FOR PUBLIC SERVICE

2014 PREMIER'S AWARD FOR
INDIVIDUAL EXCELLENCE AND ACHIEVEMENT



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Premier's Award for Individual Excellence and Achievement

The Premier's Award for Individual Excellence and Achievement is one of four awards that make up the program of Premier's Awards for Public Service.

The individual award recognises public sector employees who have provided exceptional levels of customer service and innovation in delivering results for individuals, business and/or the community. Anyone, including members of the public, customers, clients, work colleagues, and managers may nominate a public sector employee for this award.

Nominations for the Premier's Award for Individual Excellence and Achievement are open all through the year, and they are awarded up to three occasions throughout the year including at the ceremony on 12 November 2014.

PROCESS

A panel is convened up to three times a year to judge the entries. On each occasion a review panel will recommend finalists and a winner for endorsement by the Public Service Commissioner and approval by the Premier.

The 31 nominations received in this round were judged on Friday, 8 August 2014 by a review panel comprising Sonja Stewart, Deputy Commissioner, Public Service Commission and Gary Sturgess AM, Adjunct Professor, Australia and New Zealand School of Government.

CEREMONY

An award ceremony held at Bligh House on Monday 13 October acknowledges the finalists and announces the winner.

FINALISTS

Name	Position	Agency	Department
Senior Constable Sam Donni	Youth Liaison Officer, Glebe Police Citizens Youth Club	NSW Police Force	Justice
Jenny Hart	Clerical Manager, Emergency Department, Westmead Hospital	Western Sydney Local Health District	Health
Anthony Kay	Primary School Teacher, Orange Public School	Office of Education	Education & Communities
Catherine Piper	Deputy Registrar, Belmont Local Court	Department of Justice	Justice

Sam Donni

Youth Liaison Officer, Glebe Police Citizens Youth Club
NSW Police Force | Justice

Senior Constable Donni has been associated with the Glebe Police Citizens Youth Club for 11 years as a dedicated Youth Liaison Officer, delivering targeted case management and preventative strategies and programs for youth offenders and youths at risk. During 2013, Senior Constable Donni case managed 19 Young Offenders, Youth at Risk and Program Participants. After the first 6 months of Constable Donni's case management and mentorship, a 99.12% positive change was recorded in participant offending behaviour. Programs also conducted by Constable Donni have involved teaching Young Offenders and Youth at Risk the basics of coffee shop operations; working with local schools to re-engage indigenous students into mainstream schooling and a work experience placement program – all of which have recorded significant positive outcomes for participants.

Jenny Hart

Clerical Manager, Emergency Department, Westmead Hospital
Western Sydney Local Health District | Health

Ms. Hart led her Emergency Department team in a trial to maximise the public's understanding of their options to choose to use their private health insurance in the public hospital. This trial was the result of the Department of Premier and Cabinet's Behavioural Insights team working with the Ministry of Health in exploring ways of supporting patient's use of private health insurance in public hospitals. The success of this program has led to increased customer comfort and additional funding for the hospital to upgrade the wards and equipment so as to provide better amenities to patients.

Anthony Kay

Primary School Teacher, Orange Public School
Office of Education | Education & Communities

Mr. Kay retrained and up-skilled himself to teach autistic children in order to improve the school experience and learning of a young student with Asperger's Syndrome. The student's parents attest that Mr. Kay has helped their son make more progress in his education in 12 months than he has made over the course of his entire time at school. Mr. Kay has changed the direction of the student's life and has provided the family with genuine hope for the future of their son.

Catherine Piper

Deputy Registrar, Belmont Local Court
Department of Justice | Justice

In 2009 Ms. Piper developed the 'Clued Up Kids' program, a mock criminal investigation challenge designed to promote a greater understating of the law and the legal system for primary school students. Students investigate a fictional case using police statements of fact, forensic evidence, and witness statements which they then put together to solve the case. They then present their findings in court to a panel of experts including a retired magistrate, a local solicitor, and NSW Police Force and court staff. The program teaches children about the criminal justice system in an exciting and informative way, introducing them to the processes, investigation procedures, and the importance of evidence.



**Public
Service
Commission**

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