

# 2007

## NSW PREMIER'S PUBLIC SECTOR AWARDS

SHOWCASING EXCELLENCE IN NSW



I am very pleased to recognise the excellence and innovation demonstrated by projects nominated for the eleventh annual Premier's Public Sector Awards.

With 118 nominations received from a wide cross-section of agencies for the 2007 Awards, the public sector has responded positively to the opportunity to showcase progress and achievements against State Plan priorities and allied sector wide plans, as well as initiatives which are not specifically mentioned in plans but are essential responsibilities of Government.

The Awards acknowledge initiatives which have produced measurable outcomes with proven results and benefits to New South Wales, provide an opportunity to showcase public sector commitment to quality and the provision of service to the community, and facilitate information exchange about leading practice in the sector.

I congratulate all nominations and winners of the 2007 Premier's Public Sector Awards.



**Morris Iemma**  
**Premier of NSW**

# Contents

Overview	5
1. Rights, Respect and Responsibility	7
2. Delivering Better Services	12
3. Fairness and Opportunity	22
4. Growing Prosperity Across NSW	30
5. Environment for Living	35
6. Delivering the Plan	41
Annual Reports Awards	46
7. Delivering Locally	47
Acknowledgements	52

The summaries in this booklet are provided by agencies as part of the nominations.



## **PURPOSE**

The Premier's Public Sector Awards were established in 1997 to formally recognise and reward achievements of excellence by the New South Wales public sector.

Nominations were invited from all NSW public sector agencies and services including Departments; Authorities; Government Trading Enterprises; Commissions; Boards and State Owned Corporations.

## **REVIEW AND JUDGING PROCESS**

Judging recognises need, innovation, leading practice, demonstrated benefit and sustainability.

Review panels for each category assess and competitively rank nominations. The panels are chaired by the Department of Premier and Cabinet and include representatives from a range of NSW public sector agencies selected for their expertise in the category.

Recommendations from the review panels are forwarded to a judging panel, chaired by the Director-General, Department of Premier and Cabinet. The judging panel is a mix of CEOs and various experts who make final recommendations to the Premier.

## **AWARDS CATEGORIES**

The 2007 Award categories have been aligned to the NSW State Plan ([www.nsw.gov.au/stateplan](http://www.nsw.gov.au/stateplan)). The State Plan sets out the priority areas of activity for the NSW Government.

Nominations have been entered under one of the following categories:

- 1. RIGHTS, RESPECT AND RESPONSIBILITY**
- 2. DELIVERING BETTER SERVICES**
- 3. FAIRNESS AND OPPORTUNITY**
- 4. GROWING PROSPERITY ACROSS NSW**
- 5. ENVIRONMENT FOR LIVING**
- 6. DELIVERING THE PLAN**  
*Annual Reports Awards*
- 7. DELIVERING LOCALLY**

## **FURTHER INFORMATION**

### **Department of Premier and Cabinet**

Website: [www.premiers.nsw.gov.au](http://www.premiers.nsw.gov.au)

Tel: 9228 4525

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# 1. Rights, Respect and Responsibility

**The most basic responsibility of Government is to make and enforce laws that protect its citizens and their property. A successful community does more than simply protect its citizens. Thriving communities also create an atmosphere of harmony and trust. The key goals of our efforts in these areas are: Keeping people safe and Building harmonious communities (State Plan 2006).**

## **Department of the Arts, Sport and Recreation Dubbo Indigenous Youth Project**

The Dubbo Indigenous Youth Project enabled up to 50 young people to undertake the challenging Duke of Edinburgh's Award. The project targeted 35 school and 15 working aged young people to improve school attendance, retention and performance and enable those eligible for employment to gain skills, self confidence and social recognition. A key project objective was to enhance relations and respect between local communities by highlighting the achievements and contributions of Indigenous youth.

Contact: Mylisa Smith  
Tel: 6884 6483  
Email: [msmith@dsr.nsw.gov.au](mailto:msmith@dsr.nsw.gov.au)

## **Department of the Arts, Sport and Recreation, Powerhouse Museum Half A World Away: Postwar Migration To The Orange District**

'Half A World Away: Postwar Migration To The Orange District' is a richly illustrated history book and exhibition based on a two year community heritage study which drew together Orange communities to record migration memories, identify migration heritage places and document private and family owned mementos. It aimed to help ageing former migrants pass their stories to their children and future generations, validate their experiences, challenge myths and prejudices and build community harmony.

Contact: Alison Russell  
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# Rights, Respect and Responsibility

## **Department of the Arts, Sport and Recreation, Powerhouse Museum** **The Story of Estonian Migrants and the Wollondilly Poultry Industry**

Wollondilly Heritage Centre, a volunteer run community museum in south western Sydney, undertook a project to capture the stories of the ageing Estonians migrant families and their involvement in the local poultry industry. Personal stories, treasured objects and oral histories relate the experience of Estonian migrants to Thirlmere in a series of exhibitions, at Thirlmere, the Powerhouse Museum and on the website of the NSW Migration Heritage Centre.

Contact: Rebecca Pinchin  
Tel: 9217 0220  
Email: rebeccap@phm.gov.au

## **Department of Corrective Services** **NSW Department of Corrective Services Sex Offender Programs**

The NSW Department of Corrective Services is committed to reducing the rates of sexual re-offending to contribute to a safer society. The Department has therefore restructured and expanded the Sex Offender Programs in line with current best international practice. Implementing and expanding existing treatment programs and implementing a systematic targeting process to identify high risk sexual offenders.

Contact: Jayson Ware  
Tel: 9219 8104  
Email: jayson.ware@dcs.nsw.gov.au

## **Department of Corrective Services** **Sober Driver Program**

The NSW Sober Driver Program was developed and implemented by an inter-agency working party, under the auspices of the Government Agencies Road Safety Council. The Sober Driver Program targets adult offenders who are convicted of more than one drink driving offence within five years. The goals of the program are to assist the participants to develop skills and strategies to apply in future situations ensuring they do not drink and drive.

Contact: Heather Jackson  
Tel: 8346 1296  
Email: heather.jackson@dcs.nsw.gov.au



## **Department of Corrective Services**

### **Specialised Program for Young Male Offenders**

Young adult offenders account for 20% of the NSW Department of Corrective Services prison population, have a greater rate of recidivism and commit more offences in custody than any other offender population group. The Specialised Program for Young Male Offenders is a successful, innovative, outcome focused program that provides a series of discrete, yet interrelated programs and initiatives that address young adult offender-specific needs and their transition back into the community.

Contact: Michael Stephens  
Tel: 9289 5055  
Email: michael.stephens@dcs.nsw.gov.au

## **Department of Education and Training**

### **Exercise Satchel**

Exercise Satchel is a serious incident simulation for primary principals. It involves the unfolding of a serious incident in a fictitious school. Multimedia segments are shown using laptop computers. Principals respond to the unfolding incident by deciding what actions to take to ensure the safety of staff, students and property. Specialised software has been developed to facilitate the multimedia delivery and the collation of participants' responses.

Contact: Sara Thorley Smith  
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Email: sara.thorley-smith@det.nsw.edu.au

## **NSW Electoral Commission**

### **iRoll – Portable Electronic State Wide Electoral Roll**

'iRoll' is a portable electronic device which holds the state wide Electoral Roll. It exploits the low cost of Personal Digital Assistant (PDA) devices to allow NSW's 4.4M electors' details to be available at polling places. The project used innovative analysis and programming techniques to pack some 300 MB of data onto a PDA device and provide very fast access to elector information.

Contact: Ian Brightwell  
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# Rights, Respect and Responsibility

## **Department of Housing**

### **Bonnyrigg Community Engagement Strategy**

The Community Engagement Strategy is a key component of the Department's Living Communities Program aimed at tackling crime and entrenched social disadvantage in public housing estates through integrated social and physical renewal. The project has provided the culturally diverse Bonnyrigg community with the opportunities and skills to participate in the project, ensured plans are informed by the needs and aspirations of the community and that all sections of the community work better together.

Contact: Bernie Coates  
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Email: [bernie.coates@housing.nsw.gov.au](mailto:bernie.coates@housing.nsw.gov.au)

## **Judicial Commission of New South Wales**

### **Sentencing Bench Book**

In October 2006 all judicial officers were supplied with a Sentencing Bench Book designed to assist them in their difficult task of sentencing offenders. It is a loose-leaf publication with a comprehensive commentary about all aspects of sentencing. It is designed to improve consistency in imposing sentences and to reduce legal errors. It is accessible in both hard copy and electronic form and is available to the legal profession and public free of charge.

Contact: Hugh Donnelly  
Tel: 9249 4443  
Email: [hdonnelly@judcom.nsw.gov.au](mailto:hdonnelly@judcom.nsw.gov.au)

## **Legal Aid Commission of NSW**

### **Cooperative Legal Service Delivery Program**

The Cooperative Legal Service Delivery (CLSD) Program is a regionally based approach to legal service delivery that aims to improve outcomes for economically and socially disadvantaged people in NSW by building cooperative and strategic networks of key legal services and community organisations. The CLSD Program is unique to NSW and has been operating since June 2004. There are currently 4 CLSD Regions in the Central West; Northern Rivers, Albury, Wagga and Hunter regions.

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## **NSW Police**

### **Domestic Violence Proactive Policing Initiative**

The Domestic Violence Proactive Police Unit was established to examine how Police investigate domestic violence and what procedures could be improved to free up Police time. Lean principles, which focus on innovative process, improvement strategies and maximising productivity were adopted which resulted in the identification in freeing up to 0.11 million hours of police time without compromising legal process for offenders or victims.

Contact: Vincent Hurley  
Tel: 0412 779 689  
Email: [hurl1vin@police.nsw.gov.au](mailto:hurl1vin@police.nsw.gov.au)

## **State Transit Authority of NSW**

### **Bus Painting Project**

In response to incidences of anti-social behaviour in the Eastern Suburbs towards State Transit buses and drivers, an art competition was developed asking young people to design and paint the livery for two buses operating out of Port Botany Depot. The competition was part of a community partnership aiming to improve the social connection of young people to the community and increase awareness of how important these bus services are to the public.

Contact: Vera Atkinson  
Tel: 9582 7630  
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## 2. Delivering Better Services

**Service delivery is the core business of State Government. The people of NSW expect and deserve fair access to high-quality health, education, and transport services. With the community, we have agreed that the key goals of our service delivery activity are: Healthy communities, Students fulfil their potential, An effective transport system, and Customer friendly services (State Plan 2006).**

### **Ambulance Service of NSW**

#### **Rural Data Radio Service**

This project has applied mobile wireless radio communications technology to enable an enhanced response capability for patient response in rural NSW. The RDRS links to the Mobile Data Radio System (MDRS) to provide state wide Ambulance mobile wireless data communication. This radio technology can also be applied to other NSW Government agencies requiring mobile data communications capability.

Contact: Roger Hanssen  
Tel: 9320 7660  
Email: rhanssen@ambulance.nsw.gov.au

### **Office of the Board of Studies**

#### **Assessment Resource Centre online support for consistent student grades**

The Assessment Resource Centre (ARC) website assists teachers to make consistent judgements of student achievement by providing easy access to samples of student work aligned to grades A to E in most subjects from Years K to 10. Teachers can refine their assessment judgements, students can benchmark their own performance, and parents can see how well their children's work compares with state wide standards. The ARC now contains more than 1000 student work samples.

Contact: Carol Taylor  
Tel: 9367 8232  
Email: carol.taylor@bos.nsw.edu.au



## **Cancer Institute NSW**

### **Motivating NSW smokers to quit**

Smoking is the leading preventable cause of death, disease, including cancer in NSW. The State Plan sets a target to reduce NSW smoking rates by 1% each year. In 2006, NSW smokers were the target of 32 weeks of anti-tobacco television advertising funded by the Cancer Institute NSW. A 2.4% decline in smoking prevalence was achieved in 2006. Campaigns drove 57,046 calls to the QUITline, double that of 2005 and nearly triple that of 2004.

Contact: Trish Cotter  
Tel: 8374 5629  
Email: trish.cotter@cancerinstitute.org.au

## **Department of Commerce**

### **Mobile Data Radio Service – Wollongong, Newcastle Expansion**

This project has applied wireless radio communications technology to enable an enhanced response capability for patient transport in the Sydney, Newcastle and Wollongong region. The MDRS links to the Rural Data Radio System (RDRS) to provide state wide patient coverage. Also this radio technology can be applied to other NSW Government agencies requiring mobile data communications capability.

Contact: Stephen Smith  
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Email: stephen.smith@commerce.nsw.gov.au

## **Department of Community Services**

### **New South Wales Standard Chart of Accounts Project**

The NSW Standard Chart of Accounts Project aims to develop a standard chart of accounts and financial data dictionary for use by human services organisations. The Project will help to improve the reliability and consistency of financial data across the sector, enabling government departments to better compare financial data submitted by funded agencies. The Project will also reduce the administrative costs of financial management for both funded organisations and government departments.

Contact: Gül Izmir  
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# Delivering Better Services

## Department of Education and Training

### The School to Work Program Student Pathways Survey

The online Student Pathways Survey is a joint venture between the Vocational Education in Schools Directorate, Educational Measurement and School Accountability Directorate and the Information Technology Directorate. The survey is designed to encourage students to reflect on and report their confidence in the outcomes of the School to Work Program including employment-related skills, goal setting, part-time work, job choice, career information and support, pathway options, career and transition.

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Email: sue.maclean@det.nsw.edu.au

## NSW Food Authority

### Food Safety during Pregnancy Campaign

The Food Safety during Pregnancy Campaign was developed to promote food safety messages to pregnant women; specifically to take folate, take care when preparing food (avoid listeria) and eat fish wisely. Post campaign market research found that 61% of pregnant women now feel there is sufficient information available (up 23%), 71% are now aware of listeria infection (up 20%) and of those who received communication materials 76% said it would affect what they ate.

Contact: Samara Kitchener  
Tel: 9741 4744  
Email: samara.kitchener@foodauthority.nsw.gov.au

## Department of Housing

### Keeping Touch with the Over 60s

Keeping Touch with the Over 60s is a Housing NSW initiative ensuring the Department has contact with every older tenant every six months and also to encourage neighbourliness. Every six months, the Department checks the records of 59,000 tenants to ensure there has been contact, makes 10,000 calls where there has been no contact, and visits any tenants who can't be contacted. It has produced written material and sponsors programs to encourage public tenants to be good neighbours.

Contact: Goran Stojanovski  
Tel: 9612 6242  
Email: goran.stojanovski@housing.nsw.gov.au



## **Department of Housing**

### **Maintenance Customer Call Back Service**

The Department receives 260,000 calls a year for urgent maintenance from tenants and spends \$300 million on maintenance. In 2006, it introduced a Maintenance Customer Call Back Service, calling back every tenant requiring urgent maintenance once the repair completion time is reached to check if the contractor arrived on time, completed the work and behaved appropriately. If contractors are not on time, payment is blocked. Contractor performance has improved and tenants have been delighted.

Contact: Goran Stojanovski  
Tel: 9612 6242  
Email: [goran.stojanovski@housing.nsw.gov.au](mailto:goran.stojanovski@housing.nsw.gov.au)

## **Department of Housing**

### **NSW Housing Youth Scholarships and Achievement Awards**

The NSW Housing Youth Scholarships aim to provide selected young people living in social housing with scholarships, at a value of \$2,000, to be spent on educational expenses, to encourage them to remain in education and complete Year 12. The NSW Housing Young Achievement Awards aim to recognise the achievements of young people living in social housing who have made a significant contribution to their community.

Contact: Tony Ciesiolka  
Tel: 02 8753 8506  
Email: [anthony.ciesiolka@housing.nsw.gov.au](mailto:anthony.ciesiolka@housing.nsw.gov.au)

## **Hunter New England Area Health Service**

### **Emergency Department Redesign and Streaming – Improving access to Emergency**

John Hunter Hospital's clinical redesign project improved the patient journey and increased staff satisfaction. It involved focusing on the 'Front of House', fast-track area and allocating patients to staff teams according to the complexity and acuity of their presenting problem. Increasing the patients treated in the Fast Track area reduced the number of patients occupying a bed in the acute treatment area. The flow on effect is increased capacity across the Emergency Department and reduced overcrowding.

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# Delivering Better Services

## **Hunter New England Area Health Service**

### **Implementing the Smoke-free Workplace Policy (SFWP): the HNE Health Model**

Totally smoke-free workplaces can reduce Environmental Tobacco Smoke (ETS) exposure and can encourage smokers to quit. To achieve these outcomes, Hunter New England Health (HNE Health) implemented NSW Health Directive PD 2005 375 (SFWP). To achieve smoke-free sites and meet the Directive's requirements on all HNE Health sites, support services were provided for: staff to quit smoking, patients not to smoke on site and health service sites to create and sustain totally smoke-free environments.

Contact: Jenny Knight  
Tel: 4924 6297  
Email: [jenny.knight@hnehealth.nsw.gov.au](mailto:jenny.knight@hnehealth.nsw.gov.au)

## **Hunter New England Area Health Service**

### **Pre hospital Acute Stroke Triage: Translating evidence into practice**

Rapid access to organised stroke care and 'clot busting' thrombolysis (tPA) results in substantial improvements in long-term outcome. At John Hunter Hospital less than 1% of patients received this highly effective and cost-effective therapy. Implementation of the Pre hospital Acute Stroke Triage protocol increased tPA rates to 14%, Emergency Department transit times reduced by 50% and costs associated with rehabilitation and nursing home care reduced by almost \$ 1.6 million dollars (first 12 months).

Contact: Chris Levi  
Tel: 4921 3490  
Email: [christopher.levi@hnehealth.nsw.gov.au](mailto:christopher.levi@hnehealth.nsw.gov.au)

## **Hunter New England Area Health Service**

### **Referral and Information Service for Greater Newcastle Community Health**

Hunter New England Health's Greater Newcastle Cluster (GNC) developed the Referral Information Centre (RIC) as a single point of entry to assist clients navigating a complex health service. RIC employs specifically-trained clinical staff and sophisticated technology to streamline the referral system for community services or refer them to a more appropriate service. RIC is recognised by NSW Health as a best practice model of care and has actively assisted other services to establish a similar model.

Contact: Susan Brownlowe  
Tel: 4925 7899  
Email: [susan.brownlowe@hnehealth.nsw.gov.au](mailto:susan.brownlowe@hnehealth.nsw.gov.au)



## Judicial Commission of New South Wales

### Lawcodes

Lawcodes facilitates efficient exchange of information between justice agencies by establishing common offence codes. Before Lawcodes, electronic exchange of information between justice agencies was not possible because of confusion with the previous internal coding systems of different agencies. The single standardised Lawcodes system allows for free flow of information from the Police through to Courts, DPP and Corrective Services without the wasteful and redundant need to re-enter the same data.

Contact: Stephen Cumines  
Tel: 9299 4421  
Email: [scumines@judcom.nsw.gov.au](mailto:scumines@judcom.nsw.gov.au)

## Department of Lands

### Spatial Information eXchange (SIX) Portal

The Spatial Information eXchange (SIX) is a cross government shared service initiative that enables citizens, businesses, and government to have fair and equitable access to high quality front-line government services. SIX is a web enabled portal that provides seamless access to a wide range of shared services.

Key of SIX components include:

- Search and discover of spatial (location based) government information
- Secure real time access to up-to-date government information

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## NSW Maritime Authority

### Better Boat Licensing: changes to the NSW Boat Licensing scheme

A State wide initiative aimed at improving boater knowledge of the maritime 'rules of the road'. Components include a comprehensive review of the existing licence test system, with modifications made to make it more robust. Compulsory Boating Safety Courses were introduced as an adjunct to the licence test, which all applicants must complete before reaching the licence test stage. The course can be completed either online, in person or through the purchase of a DVD/video.

Contact: Ann Waddington  
Tel: 9563 8734  
Email: [awaddington@maritime.nsw.gov.au](mailto:awaddington@maritime.nsw.gov.au)

# Delivering Better Services

## Department of Primary Industries

### Restoration of farming in the tsunami-affected province of Aceh, Indonesia

NSW DPI is assisting farmers re-establish agriculture in areas of north Sumatra that were devastated by the tsunami on Boxing Day 2004. NSW DPI is working through AUSAid and ACIAR to help rebuild the capacity of agricultural research and extension services in Aceh and Nias, resolve production problems caused by the tsunami and foster communication, particularly between government agencies and NGOs.

Contact: Peter Slavich  
Tel: 6626 1352  
Email: peter.slavich@dpi.nsw.gov.au

## Roads and Traffic Authority of NSW

### Pimpourads.com – interactive youth road safety campaign

More than 7900 entries were received in the RTA's pimpourads.com campaign, an online competition for young people to create road safety posters that would resonate with their peers. The interactive website was supported by integrated marketing activity including press, online and radio advertising, and promotional stickers. The campaign was innovative in the way it communicated with the young target market because it was an interactive, online and based on user-generated content.

Contact: Emma McMahon  
Tel: 9218 6215  
Email: emma\_mcmahon@rta.nsw.gov.au

## Roads and Traffic Authority of NSW

### Road Safety Highway Programs (Pacific and Princes Highways)

RTA's Road Safety Highway Programs comprise a mix of behavioural, enforcement and engineering strategies to reduce the road toll on routes such as the Pacific and Princes Highways. Programs are formulated based on detailed analysis of the nature and scope of crashes, the route's current and future role and surrounding network and the characteristics of the road, its geometry and environment. Programs are low cost, extremely effective and can be delivered in a short time frame.

Contact: Soames Job  
Tel: 9218 3564  
Email: soames\_job@rta.nsw.gov.au



## **Roads and Traffic Authority of NSW**

### **Safety Barrier Assessment Procedure**

To enhance road safety the RTA has developed a Safety Barrier Assessment Procedure that uses a panel of technical specialists and operational personnel to evaluate safety barriers in combination with the operating environment. The panel uses standardised operating scenarios and the Hazard and Operability risk assessment methodology to review barrier performance. Issues considered include impacting vehicle behaviour, impact hazards, operation, documentation, materials, safe design and OH&S.

Contact: Neville Prior  
Tel: 8837 0112  
Email: [neville\\_prior@rta.nsw.gov.au](mailto:neville_prior@rta.nsw.gov.au)

## **Department of Rural Fire Service**

### **Standard Fire Station and Fire Control Centre Design**

Standard designs for new fire stations and control centres set flexible standards for construction, considering varying needs across NSW and eliminating the need for redesign of every new building. contracts for construction, supply and maintenance are possible. Minimum standards for safety, environmental and operational efficiency are set, and regimes of predicative maintenance can be developed.

Contact: Tim Anderson  
Tel: 8741 5555  
Email: [tim.anderson@rfs.nsw.gov.au](mailto:tim.anderson@rfs.nsw.gov.au)

## **State Transit Authority of NSW**

### **Bondi Bendy: The first Sydney Buses PrePay only service**

The 333 Bondi Bendy, launched on 08 October 2006, is Sydney Buses first PrePay only service, delivering significant improvements to bus services on the popular Bondi Road bus corridor between the City and Bondi Beach. This project's success has been due to a comprehensive project plan, combining the expertise of a wide cross section of the agency and with the co operation and support of other agencies, local government, the private sector and local community.

Contact: Martin Byatt  
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# Delivering Better Services

## **Sydney West Area Health Service**

### **Grassroots Medicine: Healthy Community Self Help Program**

Our innovative program demonstrated that it is possible to deliver comprehensive health programs, ensure equitable health access, and improve the health of a community without any resource to start off with. The key is to motivate the community's champions, network with community stakeholders, mobilise resources in the community, identify the specific needs, and satisfy the needs at the grassroots levels. Self funded and self sustained health improvement is a reality with this arrangement.

Contact: Stephen Li  
Tel: 9845 7990  
Email: [stephenl@icpmr.wsahs.nsw.gov.au](mailto:stephenl@icpmr.wsahs.nsw.gov.au)

## **Sydney West Area Health Service**

### **Service First – Corporate Services – SWAHS**

Service First is a competency based program designed to equip the staff of Corporate Services with appropriate customer service skills to keep pace with the rising expectations of the community we serve, including patients, visitors and fellow staff. It is delivered by managers and staff with a passion for customer service within existing resources. It is a key strategy in realising the Corporate Services vision of providing indispensable service and value.

Contact: Susan Shaw  
Tel: 9845 8964  
Email: [susan\\_shaw@wsahs.nsw.gov.au](mailto:susan_shaw@wsahs.nsw.gov.au)

## **Sydney West Area Health Service**

### **Youth and Road Trauma Forum 2007**

The Youth and Road Trauma Forum is a one-day educational program aimed at reducing the mortality and morbidity of our youth via road safety education. The forum includes a real crash scenario, interactive displays, demonstrations and guest speakers. Students gain an understanding of the responsibilities involved with driving, and witness first hand the potential risks associated with driving and being a passenger. This is road safety being delivered in an engaging and dynamic manner.

Contact: Stephanie Wilson  
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## **WorkCover Authority of NSW**

### **Determinations – Private Rulings on Worker Status**

The changing nature of employment relationships has meant some employers have difficulty in understanding who should be included in their wage declaration. WorkCover, working with employers and associated groups has created an innovative service to help. Employers can now contact WorkCover's dedicated worker status service for assistance. This service can be accessed by calling the worker status service hotline, using the interactive self assessment tool or simply applying for a private ruling.

Contact: Lucy Flemming  
Tel: 8281 6305  
Email: [lucy.flemming@workcover.nsw.gov.au](mailto:lucy.flemming@workcover.nsw.gov.au)

# 3. Fairness and Opportunity

NSW is a caring and inclusive community. More than 150,000 people are the primary carer for a family member or friend with a severe or profound disability. About 1.3 million people volunteer their time and the people of NSW donate about \$511 million every year to non-government organisations which work with disadvantaged people. Protecting those at risk and supporting the most vulnerable is at the heart of what the NSW Government does. With the community, we have agreed that we will work to overcome cycles of disadvantage through our goals of: Strengthening Aboriginal communities, Opportunity and support for the most vulnerable, and Early intervention to tackle disadvantage (State Plan 2006).

## Department of Ageing, Disability and Home Care

### Inclusive Communication and Behaviour Support (ICABS) Training Program

ICABS is a training program designed to improve communication between people with a disability and staff in group homes and large residential centres. The training assists staff to understand the full range of communication strategies and how to adapt them for the specific needs of people with communication difficulties. During 2006–2007 there were 51 ICABS training events held across New South Wales and 995 departmental staff participated.

Contact: Teena Caithness  
Tel: 0418 115 964  
Email: [teena.caithness@dadhc.nsw.gov.au](mailto:teena.caithness@dadhc.nsw.gov.au)

## Department of Ageing, Disability and Home Care

### Makaton NSW

Makaton NSW ensures that workshops in the use of Makaton or Key Word Sign are available to those interested in learning this form of Augmentative and Alternative Communication (AAC). Makaton NSW has increased the number of accredited Makaton Presenters within government and non-government agencies across New South Wales. For 2006–2007 there has been a significant increase in the number of Basic Makaton Workshops held.

Contact: Teena Caithness  
Tel: 0418 115 964  
Email: [teena.caithness@dadhc.nsw.gov.au](mailto:teena.caithness@dadhc.nsw.gov.au)



**Department of Ageing, Disability and Home Care****Stronger Together and Better Together disability services plans**

Stronger Together and Better Together are complementary plans, representing historic new directions for disability services in NSW. Stronger Together is a 10-year plan to provide greater assistance and long-term practical solutions for people with a disability and their families. Better Together is a whole-of-government, coordinated approach to better serving the needs of people with a disability. Together, these plans improve the quality of life for people with a disability in NSW.

Contact: Carol Mills  
Tel: 8270 2143  
Email: carol.mills@dadhc.nsw.gov.au

**Office of the Board of Studies****Building the educational capacity of Aboriginal communities**

The Board of Studies' Aboriginal education initiatives are helping to improve and sustain positive educational outcomes for Indigenous students by building the educational capacity of Aboriginal communities in metropolitan and regional and remote NSW. This has been achieved through initiating and supporting collaboration between schools and the Aboriginal community, coordinating long-term programs and sharing information and ideas via the Board's Aboriginal Educational Contexts website.

Contact: John O'Brien  
Tel: 9367 8134  
Email: john.o'brien@bos.nsw.edu.au

**Office of the Board of Studies****Online Computing Skills Test for Vision Impaired Students**

The first mandatory School Certificate Computing Skills test in 2006 was also the first NSW online public exam. Over 50,000 students successfully sat the online version. An innovative application was developed to allow students with vision impairment to access the test, enabling them to tailor screen and text properties to individual needs. Modified items were also developed and delivered for use with state-of-the-art screen reader technology to allow non-sighted students access to the test.

Contact: Carol Taylor  
Tel: 9367 8232  
Email: carol.taylor@bos.nsw.edu.au

# Fairness and Opportunity

## **Department of Community Services**

### **Aboriginal Out Of Home Care Services Capacity Building Initiative**

DoCS' Aboriginal Out of Home Care (OOHC) Services Capacity Building Initiative aims to work in partnership with Aboriginal OOHC service providers to build upon programs to become strong and sustainable providers of OOHC for Aboriginal children and young people. The project aims to enhance funding and increase the number of culturally appropriate OOHC placements for Aboriginal children in OOHC.

Cocontact: Nick Jones  
Tel: 9716 2170  
Email: [nick.jones@community.nsw.gov.au](mailto:nick.jones@community.nsw.gov.au)

## **Department of Community Services**

### **Aboriginal Parenting Strategy**

The Aboriginal Parenting Strategy is an initiative of the Aboriginal Child, Youth and Family Strategy and involves the development of fourteen parenting books focused on providing Aboriginal and mainstream family workers and parents with easy-to-read material on child development for children aged 0–5. The books focus on how families can help to give their children a good start to life and are based on evidence about the importance of the early years to childhood development.

Cocontact: Edwina Crawford  
Tel: 9716 2376  
Email: [edwina.crawford@community.nsw.gov.au](mailto:edwina.crawford@community.nsw.gov.au)

## **Department of Community Services**

### **Charter of Rights – Out-of-Home Care**

Charter of Rights is a resource developed by DoCS for children and young people in out-of-home care. It is a statement of the fundamental rights that should be accessible to children and young people in out-of-home care. In 2006 the Charter was produced and distributed to every child/young person over the age of six years who is subject to an order of the Children's Court, authorised carers and non-government agencies who provide out-of-home care.

Cocontact: Marie Wighton  
Tel: 9716 2396  
Email: [marie.wighton@community.nsw.gov.au](mailto:marie.wighton@community.nsw.gov.au)



## Department of Community Services

### Department of Community Services Out-of-Home Care Funding Model

The OOHC Funding Model has been developed to support DoCS' planning and funding of OOHC services, as well as forecasting the OOHC population. The model provides a broad indication of the mix of services needed, including casework, psychological services, tutoring, residential and intensive foster care over the next five years. This is assisting DoCS to fund the right services to help promote the best outcomes for children and young people in OOHC.

Contact: Benjamin Smith  
Tel: 9716 2263  
Email: benjamin.smith@community.nsw.gov.au

## Department of Community Services

### Spotlight on Safety

Spotlight on Safety, a groundbreaking research report published by the NSW Department of Community Services (DoCS) is a comprehensive picture of community views, knowledge and behaviour about child protection. The report is based on an international literature review, qualitative research from focus groups and a telephone survey of 1,500 adults across NSW.

Contact: Donna Rygate  
Tel: 9716 2758  
Email: donna.rygate@community.nsw.gov.au

## Department of Education and Training

### Valued Aboriginal staff, involved Aboriginal communities – successful Aboriginal students

The Aboriginal Human Resource Development Plan enables Aboriginal people to lead and make decisions on education and training policies and programs to improve outcomes for Aboriginal students.

Valued Aboriginal staff, involved Aboriginal communities – successful Aboriginal students is achieved by:

- talking with and listening to Aboriginal partners and communities
- employing Aboriginal staff across all levels
- supporting Aboriginal staff to develop professionally
- Aboriginal people owning the strategies, and
- a stronger understanding of Aboriginal people and cultures.

Contact: Carmel Senese  
Tel: 9561 8273  
Email: carmel.senese@det.nsw.edu.au

# Fairness and Opportunity

## Department of Education and Training, TAFE NSW

### Beyond Expectations DVDs showcasing employees with a disability

Addressing the under-representation of people with disabilities in employment. Two DVDs which showcase the full range of opportunities for people with disabilities across the workplace, aiming to: increase employer awareness about the capacity of people with a disability to participate fully in the workforce and to expand awareness of career professionals about the range of possibilities for people with disabilities – rather than perpetuating stereotypical assumptions regarding employment.

Contact: Toby Prentice  
Tel: 9244 5098  
Email: [toby.prentice@tafensw.edu.au](mailto:toby.prentice@tafensw.edu.au)

## Department of Education and Training, TAFE NSW

### Otitis Media Screening Training Program

The Otitis Media Screening Training Program has trained over 120 Aboriginal health workers throughout NSW to screen Aboriginal children for middle ear infection and hearing loss. The screening program has more than doubled the number of children tested per year and led to referral and early intervention for over 40% of these children. The Program is an outstanding example of collaboration across agencies to address serious health issues in the Aboriginal community.

Contact: San Eng Chen  
Tel: 9715 8529  
Email: [saneng.chen@tafensw.edu.au](mailto:saneng.chen@tafensw.edu.au)

## Department of Education and Training, TAFE NSW

### Pacific Communities Project

The Pacific Communities Project is managed by Sydney Region, Department of Education and Training and delivered in partnership with Families NSW and local Pacific Communities. The project aims to strengthen the capacity of Pacific Communities parents and families to engage in the early learning of their children and support the transition from home to school. Outcomes include community established school-based playgroups, adult education programs and employment in educational settings.

Contact: Janet Schriever  
Tel: 9582 2800  
Email: [janet.schriever@det.nsw.edu.au](mailto:janet.schriever@det.nsw.edu.au)



## **NSW Fire Brigades**

### **NSW Fire Brigades Statewide Culturally and Linguistically Diverse Program**

The NSW Fire Brigades Culturally and Linguistically Diverse Program is designed to increase community education, safety and confidence in culturally diverse communities across NSW. The overall aim is to reduce both the frequency and severity of fires within CALD communities and promote a greater awareness of the services of the NSWFB, the need for smoke alarms and the need to pass on this information, in particular to those individuals who are isolated by cultural constraints.

Contact: David Weir  
Tel: 9742 7143  
Email: david.weir@fire.nsw.gov.au

## **Greater Southern Area Health Service**

### **Improving patient access to acute mental health care services**

Patient access to Mental Health in-patient facilities within Greater Southern Area Health Services (GSAHS) was at times significantly longer than acceptable. Commenced in November 2006, a collaborative redesign project between Mental Health and Critical Care has resulted in sustained improvements in patient access. The project focuses on the patient journey, with frontline staff objectively monitoring patient activity and identifying and implementing strategies to improve patient access.

Contact: Louise McFadden  
Tel: 0427 486 541  
Email: louise.mcfadden@gsahs.health.nsw.gov.au

## **Greater Southern Area Health Service**

### **Otitis Media Aboriginal Health Hearing Program**

The 'Otitis Media Aboriginal Hearing Health Program was designed and implemented by the Aboriginal Health staff of GSAHS in collaboration with Aboriginal Medical Services and Department of Education schools and staff to address the issue of Otitis Media in Aboriginal children. The Program was developed to detect and reduce the incidence of Otitis Media and Conductive Hearing Loss in Aboriginal children between the ages of 0 – 12 years in GSAHS.

Contact: Lee Simpson  
Tel: 6933 9151  
Email: leesimpson@gsahs.health.nsw.gov.au

# Fairness and Opportunity

## **Department of Housing**

### **Department of Housing/TAFE Partnership to deliver adaptable housing**

A partnership between Department of Housing and TAFE NSW has built a sustainable framework providing flexible education and training options whilst addressing skill shortages in the construction industry. Pre apprentice Students enrolled in the program learn skill sets to build dwellings from the ground up to completion and gain experience in all construction phases providing excellent employment opportunities.

Contact: Phil Bockos  
Tel: 9891 8258  
Email: philip.bockos@housing.nsw.gov.au

## **Hunter New England Area Health Service**

### **Aboriginal Health Plan Stakeholder Consultation Process**

The development of an Aboriginal Health Plan in partnership with Aboriginal Community Controlled Health Services was identified as a priority for Hunter New England Health. The importance of Aboriginal people having ownership of the plan and being actively involved in the implementation of strategies at a local level was acknowledged. A high priority was given to engaging a wide range of stakeholders early in the planning process and communicating regularly with them throughout plan development.

Contact: Louise Evans  
Tel: 4921 3801  
Email: louise.evans@hnehealth.nsw.gov.au

## **Hunter New England Area Health Service**

### **Good for Kids. Good for Life**

The Good for Kids. Good for Life program aims to improve the physical activity and healthy eating among children. A key focus of the program is to ensure that program services are appropriate for Aboriginal and Torres Strait Islander communities. As such the program is conducting a modified equity focused HIA and extensive community consultation process and has formed an Aboriginal Health advisory group to oversee the implementation of the HIA and consultation program recommendations.

Contact: Colin Bell  
Tel: 4924 6228  
Email: colin.bell@hnehealth.nsw.gov.au



## **Hunter New England Area Health Service**

### **Safeguarding our nations – an Aboriginal screening project**

This project involved a community-based Chronic Kidney Disease (CKD) screening program among Indigenous people in the Hunter New England Health region. Key features of the study were community consultation, capacity building, screening (biological measures) and a questionnaire. A heavy burden of CKD is evident in Aboriginal communities in NSW. The project demonstrates that community screening for CKD is achievable through collaboration between Area Health Services and Aboriginal Health Services.

Contact: Lesley Salem  
Tel: 0411 779 490  
Email: [lesley.salem@hnehealth.nsw.gov.au](mailto:lesley.salem@hnehealth.nsw.gov.au)

# 4. Growing Prosperity Across NSW

**NSW is Australia's economic powerhouse. It accounts for 34 per cent of national GDP and employs 3.24 million people. Unemployment levels are the lowest in 25 years while the state's AAA credit rating recognises NSW's strong financial position. The NSW Government is spending \$10 billion a year on infrastructure – or about \$27 million a day on roads, schools, hospitals, electricity, water and the rail network. The chief competitive advantage of NSW is our people. We are well educated, innovative people, who value fairness, equity and collaboration. A society built on these principles is more productive and provides a higher quality of life for everyone. We want more, higher paid, higher value added jobs. We want Sydney to be the most attractive city in which to do business in South East Asia. We want our regions to share in the benefits of Sydney's global city status and have thriving and diverse economies in their own right. The private sector will drive economic growth, however the NSW Government will provide the foundations for this growth by achieving our goals of: NSW Open for Business and Stronger rural and regional economies (State Plan 2006).**

## **Country Energy**

### **Powerful Skills Project**

Powerful Skills is an innovative competency based training initiative that focuses Country Energy's learning and development activities on areas of identified need to ensure employees are qualified, competent and empowered to perform their current roles within the organisation and any future career opportunities they may pursue. Powerful Skills will benefit around 4,000 Country Energy employees including the estimated 2,000 employees without formal skills recognition or qualifications.

Contact: Carl Thompson  
Tel: 6589 8977  
Email: [carl.thompson@countryenergy.com.au](mailto:carl.thompson@countryenergy.com.au)

## **Department of Education and Training**

### **New Schools 2 Public Private Partnership Project**

The New Schools 2 Public Private Partnership Project is a \$177.5 million contract between the NSW Department of Education and Training and Axiom Education No. 2 for the design, construction and facilities management of 10 new schools across NSW.

Contact: Terry Whyte  
Tel: 9561 1230  
Email: [terry.whyte@det.nsw.edu.au](mailto:terry.whyte@det.nsw.edu.au)



## **Department of Education and Training, TAFE NSW**

### **TAFE NSW – Sydney Institute/Energy Australia Indigenous Pre-Apprenticeship**

The TAFE NSW – Sydney Institute/EnergyAustralia Indigenous Pre-Apprenticeship is a 10 week customised program where Indigenous Australians participate in fully funded, nationally recognised training. The goal is to give participants the skills, knowledge and confidence to apply for an apprenticeship with EnergyAustralia. Participants come from disadvantaged backgrounds and the program addresses gaps in literacy and maths skills which are needed to successfully undertake apprentice selection.

Contact: Lyn Wilson  
Tel: 9335 2404  
Email: lyn.wilson@tafensw.edu.au

## **Department of Planning**

### **New Plans for Six Regional Cities**

The Cities Task force undertook a planning process in partnership with six local Councils in 2006. Consultation with a Stakeholder Reference Panel provided opportunity for community ownership in the plan making process. Interactive web based plans were available on the internet accompanied by a targeted questionnaire available for public feedback. The timely and successful exhibition demonstrated a best practice outcome for efficient plan making and stimulating growth in the development industry.

Contact: Chris Johnson  
Tel: 9228 6182  
Email: chris.r.johnson@planning.nsw.gov.au

## **Department of Planning, Heritage Office**

### **Sydney Opera House World Heritage Nomination**

The Sydney Opera House World Heritage Nomination project resulted in Sydney Opera House's inscription on the World Heritage List. The project's Steering Committee included the NSW Department of Planning, Sydney Opera House Trust, Arts NSW, Department of Premier and Cabinet and the Australian Department of Environment and Water Resources. The project confirmed World Heritage values of Sydney Opera House while supporting its role as a world-class performing-arts centre and tourist destination.

Contact: Susan Macdonald  
Tel: 9873 8553  
Email: susan.macdonald@heritage.nsw.gov.au

# Growing Prosperity Across NSW

## Department of Premier and Cabinet

### Lucy Mentoring Program

The Lucy Mentoring Program is a mentoring program for disadvantaged women with leadership potential, studying business, finance, economics, accounting or law. University undergraduates are carefully matched with senior executives who volunteer their time and experience as mentors. 'Lucy' is a partnership between the NSW Office for Women, the Universities of Western Sydney, Sydney, New South Wales, and Newcastle, and Women Chiefs of Enterprises International.

Contact: Kate Parker  
Tel: 9228 3197  
Email: [kate.parker@dpc.nsw.gov.au](mailto:kate.parker@dpc.nsw.gov.au)

## Department of Primary Industries

### Implementation of the National Livestock Identification System for cattle

NSW DPI has lead a project that successfully implemented the National Livestock Identification System (Cattle) in NSW over five years. Negotiation of policies, regulations and allocation of over \$8 million of government funds across multiple industry sectorial interests enabled effective implementation. NLIS equipment is now used in 22 abattoirs, 51 saleyards, 26 feedlots and 30 Police Units. 56,000 cattle producers have applied 9 million tags in a world's best identification and tracing system.

Contact: Michael Beer  
Tel: 6391 3376  
Email: [michael.beer@dpi.nsw.gov.au](mailto:michael.beer@dpi.nsw.gov.au)

## Department of Primary Industries

### Opal Fields Safety Awareness Course

The NSW Opal Fields Safety Awareness Course provides opal miners with practical knowledge on how to operate their mines safely. As a result of dedication of the Lightning Ridge Mine Safety Operations team over several years, over 6000 people have attended the course. Leading up to the course's introduction, an average of one fatal accident occurred each year. The NSW opal industry has now past 10 years fatality free.

Contact: David Howell  
Tel: 0429 838 207  
Email: [david.howell@dpi.nsw.gov.au](mailto:david.howell@dpi.nsw.gov.au)



## **Department of Primary Industries**

### **The NSW Oyster Industry Sustainable Aquaculture Strategy**

The NSW Oyster Industry Sustainable Aquaculture Strategy was developed as a whole of government approach to secure the future of the NSW oyster industry. It aims to recognise the value of the NSW oyster industry, secure access rights for present and future generations of oyster farmers, establish industry best practice, streamline the approvals process and protect oyster harvest areas from developments that may impact water quality.

Contact: Tim Gippel  
Tel: 4916 3823  
Email: [tim.gippel@dpi.nsw.gov.au](mailto:tim.gippel@dpi.nsw.gov.au)

## **Roads and Traffic Authority of NSW**

### **RTA special number plate auctions**

The RTA held two special number plate auctions – 100 numeral only and Black Euro plates in November 2006 and 100 commemorative Sydney Harbour Bridge plates in March 2007 – which raised more than \$4.6 million for investment in road safety initiatives and safer roads in NSW. Offering limited edition and commemorative number plates by auction is not regular practice and represents an innovative method of maximising revenue for RTA core business.

Contact: Emma McMahon  
Tel: 9218 6215  
Email: [emma\\_mcmahon@rta.nsw.gov.au](mailto:emma_mcmahon@rta.nsw.gov.au)

## **Roads and Traffic Authority of NSW**

### **RTA Western Region Road Maintenance and Minor Works Alliance**

The successful implementation of an Internal Alliance Model for the efficient and effective delivery of a \$50M program of road and bridge maintenance and minor works by the RTA Western Region during 2006/07.

Contact: Lew Laing  
tel: 6861 1444  
Email: [lew\\_laing@rta.nsw.gov.au](mailto:lew_laing@rta.nsw.gov.au)

# Growing Prosperity Across NSW

## Department of State and Regional Development

### Budyari Ngalaya – first peoples' business partnerships

Budyari Ngalaya harnesses corporate responsibility to provide economic development outcomes for Aboriginal people. Acting as a facilitator, the Department of State and Regional Development deals directly with Aboriginal people and community groups interested in achieving self-sufficiency by linking them with companies keen to engage with Aboriginal people. The results speak for themselves, with more than \$3 million in contracts awarded to Aboriginal firms by the private sector and over 100 Aboriginal employment outcomes within a 12 months period.

Contact: Bernadette Selfe  
Tel: 9338 6754  
Email: [bernadette.selfe@business.nsw.gov.au](mailto:bernadette.selfe@business.nsw.gov.au)

## Department of State and Regional Development

### The Women in Business Mentor Program

The Women in Business Mentor Program helps women business owners grow their business by linking them with experienced business people. It assists emerging women business owners improve their business skills and successfully manage business growth by using a combination of mentoring, workshops and networking. Over 2,000 women have participated in the Program with many returning later to become mentors. Reported results include significant increase in business income and employment levels.

Contact: Jo-Anne Miley  
Tel: 9338 6750  
Email: [jo-anne.miley@business.nsw.gov.au](mailto:jo-anne.miley@business.nsw.gov.au)

## Department of State and Regional Development

### TradeStart Program Working with Allies to Facilitate Clients Export Sales

DSRD has developed an integrated project to identify and develop client capability to become sustainable exporters. This work contributes to State Plan Priorities P1, P6 and P7. Support for the project comes from 10 Export Advisers, our Exporters Network, 103 seminars for 3,900 participants and many industry sponsors and partners. TradeStart provides funded mentoring and access to Austrade services overseas. In 2002–2006, 149 clients achieved an export sale and total sales of \$27.4 million.

Contact: Vince Smith  
Tel: 9338 6679  
Email: [vince.smith@business.nsw.gov.au](mailto:vince.smith@business.nsw.gov.au)



# 5. Environment for Living

**NSW is blessed with a unique natural environment, beautiful beaches, clean air and extensive national parks. We also have liveable cities and towns where residents enjoy a high quality of life. The community expects the NSW Government to support three key goals: A secure supply of water and energy, Practical environmental solutions, and Improved urban environment (State Plan 2006).**

## **Department of the Arts, Sport and Recreation, Australian Museum**

### **Birds in Backyards – a community-based sustainability program**

This unique, community-based program enhances biodiversity in human-dominated landscapes while building understanding of the central role of biodiversity in sustainability. Building on the joy of birds and gardens and utilising the interactive resources of the web, this innovative program acts as both an educational tool and an outstanding example of participatory scientific research. It provides practical environmental solutions to enhance biodiversity and the urban environment.

Contact: Richard Major  
Tel: 9320 6183  
Email: richard.major@austmus.gov.au

## **Department of Commerce**

### **State Records NSW, Stage 6, Western Sydney Records Centre, Kingswood**

State Records' Stage 6 storage facility at Kingswood comprises 15,000 sqm of climate controlled air-conditioned records storage accommodation. The building uses both passive and active measures to minimise energy and water consumption while providing the secure and fully controlled internal environment needed for the storage of historical Government records. Use of these systems is saving nearly 600 tonnes of carbon dioxide and 5,000 kilolitres of water every year.

Contact: Jenni Stapleton  
Tel: 8805 5351  
Email: jenni@records.nsw.gov.au

# Environment for Living

## **Department of Commerce**

### **The Hunterlink (Hunter to Wyong) Pipeline Project**

The \$35m Hunterlink Pipeline Project involved the construction of 30 KMS of water pipeline and Pumping Stations to “link” the existing Hunter Water Corporation water supply to the Central Coast Region to ensure a more secure water supply to the residents of Gosford City and Wyong Shire Council regions. The pipeline is also capable of transferring water between the Hunter and Central Coast Regions thus establishing a more long term secure water supply for both regions.

Contact: Jim Walker  
Tel: 0413 837 874  
Email: [jim.walker@commerce.nsw.gov.au](mailto:jim.walker@commerce.nsw.gov.au)

## **Department of Corrective Services**

### **School Furniture Recycling Project**

The School Furniture Recycling Project was developed as a joint project between the Department of Corrective Services and the Department of Education and Training to provide a cost effective alternative to the purchase of new furniture for NSW schools, contribute to the reduction of waste products through minimising landfill on the environment and provide offenders within NSW correctional centres with the opportunity to develop work skills.

Contact: Rob Steer  
Tel: 8346 1601  
Email: [rob.steer@dcs.nsw.gov.au](mailto:rob.steer@dcs.nsw.gov.au)

## **Department of Environment and Climate Change**

### **NSW RiverBank – Purchasing and Managing Water for the Environment**

NSW RiverBank is a \$105 million initiative to buy and manage water for environmental benefit over the five years from July 2006. Nationally significant wetlands that RiverBank is purchasing water for include the Macquarie Marshes, and wetlands on the Gwydir, Lachlan and Murrumbidgee flood plains. Within a short period of time, RiverBank has established itself as a legitimate market participant supporting water dependent ecological assets on both public and private lands.

Contact: Derek Rutherford  
Tel: 6298 0309  
Email: [derek.rutherford@environment.nsw.gov.au](mailto:derek.rutherford@environment.nsw.gov.au)



## **Department of Environment and Climate Change, Royal Botanic Gardens and Domain Trust**

### **Conserving Wollemi pine in the wild and ensuring sustainable horticulture**

The world's most high profile newly discovered plant species, Wollemi pine, is not only rare and endangered in the wild it is considered highly desirable for horticulture. A DECC team has worked since 1995 on a range of strategies to protect this plant in the wild and to bring it into gardens for peoples appreciation. This is backed by strong research, education and communication about this and other endangered species.

Contact: Tony Auld  
Tel: 9585 6497  
Email: [tony.auld@environment.nsw.gov.au](mailto:tony.auld@environment.nsw.gov.au)

## **NSW Fire Brigades**

### **Urban Bushland Interface Zone (I-Zone) Project**

The I-Zone Project responds innovatively to lessons learnt from the NSWFB post incident assessment, and CSIRO research following the 2003 Canberra bushfires. Previously hazard reduction had been the primary method of reducing risk to built up areas from bushfires. CSIRO research found that ember attack could also impact on built up areas irrespective of fuel mitigation strategies. The project focused on enhanced risk mitigation, enhanced operational capability and community education.

Contact: Gerry Byrne  
Tel: 9742 7348  
Email: [gerry.byrne@fire.nsw.gov.au](mailto:gerry.byrne@fire.nsw.gov.au)

## **Greater Southern Area Health Service**

### **Trial of a biological treatment system in an Aboriginal community**

Homes in the Wallaga Lake community have a history of problems of failing septic tank trenches, with resultant public health implications. State/local government are evaluating options to address these issues. One of the options, a biological treatment system is being trialled in the community by NSW Health/GSAHS to determine its suitability. It is envisaged the results of the trial will be used by government to ensure the best option for the community is considered and progressed.

Contact: James Allwood  
Tel: 6080 8900  
Email: [james.allwood@gsahs.health.nsw.gov.au](mailto:james.allwood@gsahs.health.nsw.gov.au)

# Environment for Living

## **Department of Housing NSW Local Government Housing Kit**

The Local Government Housing Kit is a web-based tool designed to assist local governments to analyse their local housing markets and to identify local housing needs. The Kit provides a housing database to support this analysis and a procedural model for the formulation, implementation and monitoring of a local housing strategy tailored to address local needs and priorities.

Contact: Michael Oelofse  
Tel: 8753 8431  
Email: michael.oelofse@housing.nsw.gov.au

## **Independent Pricing and Regulatory Tribunal of NSW Operation of the NSW Greenhouse Gas Reduction Scheme**

The Independent Pricing and Regulatory Tribunal has been the Scheme Administrator of the Greenhouse Gas Reduction Scheme since its commencement in 2003. Its development and operation of the Scheme has been innovative and world leading, giving effect to a major policy initiative which has developed market, business and community confidence in emissions trading as a tool for tackling climate change.

Contact: Christopher Spangaro  
Tel: 9290 8419  
Email: christopher\_spangaro@greenhousegas.nsw.gov.au

## **Murray Regional Development Board Murray Energy Savings Program**

Murray Energy Savings Program (MESP) is an energy savings initiative of the Murray Regional Development Board, funded by Department of Environment and Climate Change to encourage consumers across the Murray region to reduce their energy consumption and their greenhouse gas emissions.

Key features of this unique program:

- Free home energy savings assessments
- Operating a shop in a prominent CBD location that invites the community to come in and ask energy savings questions
- Education seminars on a range of energy efficient topics

Contact: John Robertson  
Tel: 0408 215 419  
Email: john.robertson@murraynowenergy.com.au



## **Murrumbidgee Catchment Management Authority** **Delivering improved NRM with Property Vegetation Plans**

The Murrumbidgee Catchment Management Authority (CMA) has led the way with the implementation of the Native Vegetation Act 2003. The Murrumbidgee CMA has used PVPs to provide a wide range of incentives for improved natural resource management on-farm. 220 landholders have signed PVP agreements and many more are keen to proceed. The outcome is a very positive community outlook on the legislation.

Contact: Ray Willis  
Tel: 6932 3268  
Email: ray.willis@cma.nsw.gov.au

## **Department of Planning** **The Sharing Sydney Harbour Access Program**

The Sharing Sydney Harbour Access Program provides grant funding to Councils and recreational organisations to implement capital works projects which improve public access around Sydney Harbour for walking, cycling and recreational boating. The Funding Partners are Department of Planning, Sydney Harbour Foreshore Authority and NSW Maritime. Since its establishment the Program has substantially improved access around the Harbour through the funding of 97 projects across 20 local government areas.

Contact: Bianca Lewis  
Tel: 8374 5932  
Email: bianca.lewis@planning.nsw.gov.au

## **Department of Primary Industries** **Meeting the Greenhouse Challenge: Application of innovative technology**

Australian-developed slow pyrolysis is leading the world in application of a climate-friendly solution for biomass waste management which produces renewable energy and char. NSW DPI has shown that char; significantly improves soil health, increases crop productivity, significantly decreases emissions of the powerful greenhouse gas N<sub>2</sub>O, and stores carbon in soil long-term. This collaborative project addresses State Plan priorities and has gained significant media and scientific recognition.

Contact: Lukas Van Zwieten  
Tel: 6626 1126  
Email: lukas.van.zwieten@dpi.nsw.gov.au

# Environment for Living

## **Sydney Catchment Authority**

### **Accessing Deep Water stored in Warragamba and Nepean/Avon Dams**

The Warragamba and Nepean Deep Storage Access projects provide access to previously inaccessible 'deep water' towards the bottom of these dams. This not only provides an extra six months water supply for the Sydney region in the event of severe drought, but also increases the sustainable water supply yield by 40 billion litres per year without the impacts associated with a new or raised dam.

Contact: Tony Collins  
Tel: 4723 9230  
Email: [tony.collins@sca.nsw.gov.au](mailto:tony.collins@sca.nsw.gov.au)

## **Sydney Harbour Foreshore Authority**

### **Darling Harbour Stormwater Harvesting Project**

Sydney Harbour Foreshore Authority's landmark Darling Harbour Stormwater Harvesting Project collects stormwater from the roof of the Sydney Entertainment Centre Car Park using simple hydraulic principles. The water is stored in 22 interconnected tanks located in unused car park space and is then used to irrigate Darling Harbour's parks and gardens. In its first year of operation, 2,080 kilolitres of water (almost the equivalent of an Olympic swimming pool) was harvested and reused.

Contact: Tony Watson  
Tel: 9240 8586  
Email: [tony.watson@shfa.nsw.gov.au](mailto:tony.watson@shfa.nsw.gov.au)

## **Sydney Water Corporation**

### **Priority Sewerage Program (PSP)**

In February 1997 the NSW Government announced the Priority Sewerage Program (PSP). The program will provide sewerage services to 16 unsewered suburbs and towns with high environmental sensitivity and will benefit over 4,800 families. The aim is to reduce public health risks, improve water quality in waterways and reduce runoff of partially treated effluent. To date 10 of 16 suburbs have been completed. Stage 1 is due to be completed by June 2009.–

Contact: Allan Henderson  
Tel: 9350 6400  
Email: [allan.henderson@sydneywater.com.au](mailto:allan.henderson@sydneywater.com.au)



# 6. Delivering the Plan

**Everyone consulted in the State Plan process – from the community through to peak groups – was clear on one thing: we must make it happen and deliver the promised results. This plan introduces: Stronger Accountability, Structures to drive action, Effective Partnerships, and Decisions for the Long Term (State Plan 2006).**

## **Department of Ageing, Disability and Home Care DADHC Return to Work Program**

DADHC's Return to Work program has improved our ability to restore work abilities, earning capacity and health of our injured employees and supports our organisational capability to deliver sustainable, effective services to our clients. Its implementation enhances recovery in the workplace, and has resulted in reduction in claims and Premium costs to the Department. To this end it is ongoing, sustainable and drives continuous improvement.

Contact: Gael Prophet  
Tel: 8270 2301  
Email: [gael.prophet@dadhc.nsw.gov.au](mailto:gael.prophet@dadhc.nsw.gov.au)

## **Department of Ageing, Disability and Home Care Enhanced Recruitment – Enjoy Making A Difference**

The enhanced recruitment process for DADHC was developed to address the workforce needs of DADHC in an ageing labour market with service demands increasing as the population ages and disability increases. The model, developed in partnership with NSW Businesslink provides a holistic recruitment service that addresses job design and description, recruitment and marketing, development of appropriate application processes and effective and personalised candidate management.

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# Delivering the Plan

## Office of the Board of Studies

### Workforce Development whole-of-staff professional program

This whole-of-staff professional program represents a simultaneous investment in the needs of the organisation and the staff while also building skill acquisition within the sector. The program equips staff with management/business skills, and its success is demonstrated by the 20% take-up rate. It is adjusted to ongoing analysis of the needs of the Office, evaluates via feedback from staff and offers quality learning based on the Australian Qualifications Framework and associated credentials.

Contact: David Murphy  
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Email: david.murphy@bos.nsw.edu.au

## Department of Community Services

### Staff Performance Management in DoCS – The PPR Process

The PPR process links all aspects of a staff member's work to DoCS' priorities via a performance agreement. PPR was introduced in 2003 in an environment of industrial distrust, where performance management was both misunderstood and actively opposed. Today PPR provides benefits in attraction, retention, business planning and workforce development. It has assisted in progressing initiatives to improve casework standards, staff consultation, OH&S and management skills in the DoCS workforce.

Contact: Ankica Majdandzic  
Tel: 9716 2757  
Email: ankica.manjdandzic@community.nsw.gov.au

## Department of Housing

### Project Management Framework: from Shifting Buildings to Shifting Behaviour

The NSW Department of Housing has successfully implemented a Project Management Framework for non-construction projects. The Department has customised traditionally technical project management methodologies for use in the Human Service arena, including a suite of project management support services to assist in the implementation of complex client focused reform projects. The Framework focuses on the management of relationships, linkages and dependencies, and change management.

Contact: Jenn Crowe  
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Email: jenn.crowe@housing.nsw.gov.au



## **Hunter New England Area Health Service**

### **Rural and Metropolitan Physiotherapy Workforce, Secondments and Quality**

Greater Newcastle Sector Acute Hospital Group Physiotherapy (GNSAHGPT) has developed human resource management systems to generate sufficient staff to recruit against its establishment, and secondment vacancies in other health services. 107 Secondment terms, including 74 rural terms from February 2006 – 2008, and additionally 12 outreach leave relief terms from February – July 2007 have been provided, resulting in improved services to local communities including rural, remote and aboriginal populations.

Contact: Judith Henderson  
Tel: 4922 3060  
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## **Department of Lands**

### **Digital Cadastral Database – Incremental Update Facility**

Lands has implemented an end-to-end solution that facilitates a timely and technically innovative solution to the problem of synchronising remote spatial data stores. This has been achieved by the clever use of time variant data storage in Lands' spatial delivery servers and the provision of an easy-to-use client side application. The deployed xmlUpdate software allows clients to define their own areas of interest, frequency of distribution and preferred delivery format.

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Email: [alan.garside@lands.nsw.gov.au](mailto:alan.garside@lands.nsw.gov.au)

## **North Coast Area Health Service**

### **The North Coast Area Health Service On-line Requisition System**

The NCAHS On-line Requisition System is an electronic requisitioning system developed by staff within the NCAHS to address problems associated with being unable to adequately identify signatures on manual requisitions and also duplicate data entry. The ORS has improved compliance with delegated authority for purchases by automating the approval process and facilitated the consolidation of purchasing functions. The ORS is currently being considered for state-wide application.

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# Delivering the Plan

## **NSW Police**

### **Holroyd Police LAC Workplace Breastfeeding Procedure**

The Holroyd Police Local Area Command Breastfeeding Procedures were developed and implemented to encourage breastfeeding in a friendly workplace environment. This allows police personnel to return to their pre-pregnancy duties and continue to work confidently without the worry of breastfeeding issues. By accommodating staff it permits our female personnel to continue to pursue their chosen career whilst managing a family. The Holroyd Command strongly promotes a 'Family Friendly Environment.'

Contact: Dianne Drinnan  
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Email: drin1dia@police.nsw.gov.au

## **Roads and Traffic Authority of NSW**

### **RTA Procurement Transformation Program**

The procurement transformation program was an initiative, established in July 2004 with the objective of delivering substantive financial savings and a procurement practise representative of world class supply management. The program has brought a renewed leadership focus to Supplier Relationship Management and the complete procure to pay life cycle. As a direct result, the RTA continues to benefit directly from improved operational efficiency and direct cost savings.

Contact: Bruce Davies  
Tel: 9218 6720  
Email: bruce\_davies@rta.nsw.gov.au

## **State Transit Authority of NSW**

### **Bus Operator Skills Maintenance Program**

This new and innovative Skills Maintenance training program has been attended by over 2600 Bus Operators. They have appreciated the extra guidance and skills development to assist them in providing safer and more reliable transport. Most importantly, the results are being demonstrated on the road. Passenger and pedestrian safety has improved whilst patronage and compliments about Bus Operators have increased. State Transit is making the roads safer.

Contact: Cheryl Edwards  
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Email: cedwards@sta.nsw.gov.au



## **Sydney West Area Health Service**

### **Learn and Grow – WELL Program**

Corporate Services undertook to provide training to the staff with the least opportunity of gaining qualifications in their vocational field. It was identified that food and cleaning staff had the least opportunity due to CALD and literacy issues. After obtaining Workplace English Language and Literacy funding of \$292,924.50, and an \$88,765 in kind commitment by the Area Health Service, 190 frontline staff attained a nationally recognised qualification (Certificate II in Health Support).

Contact: Narelle Darby  
Tel: 9845 5697  
Email: narelle\_darby@wsahs.nsw.gov.au

## **Office of Transport Safety Investigations**

### **Confidential Safety Information Reporting Scheme**

The Confidential Safety Information Reporting Scheme contributes to the provision of safer public transport and rail freight services in NSW by facilitating the confidential reporting of safety problems by transport employees, and by the remediation of those problems to the satisfaction of the Office of Transport Safety Investigations and the reporter. Selected reports that protect the identity of the reporter are published on the OTSI website for the benefit of all transport service operators.

Contact: Peter Newman  
Tel: 9322 9209  
Email: peter.newman@otsi.nsw.gov.au

## **WorkCover Authority of NSW**

### **Small Business Safety Program**

WorkCover NSW, through the implementation of the Small Business Safety Program, has successfully demonstrated the ability of State Government Agencies' to proactively approach and gain an understanding of its chosen markets needs and deliver on those established needs with well defined practical business support products and services. The program adopts a consultative model and works with industry to maximise opportunities for improving workplace safety in NSW.

Contact: Tony Robinson  
Tel: 4321 5630  
Email: tony.robinson@workcover.nsw.gov.au

# Annual Reports Awards

In 2007 the Public Bodies Review Committee and the Public Accounts Committee of the NSW Parliament jointly coordinated the NSW Premier's Annual Reports Awards. The Awards are designed to recognise and reward excellence in public sector annual reporting.

All NSW public sector agencies were invited to submit their 2005–2006 annual reports to be assessed by a panel chaired by Professor Percy Allan. Over 30 entries were received from a wide range of NSW public sector organisations.

Announcement of award winners has been incorporated into the Premier's Public Sector Awards ceremony.

Contact: Public Bodies Review Committee  
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Email: [pru.sheaves@parliament.nsw.gov.au](mailto:pru.sheaves@parliament.nsw.gov.au)



# 7. Delivering Locally

**To be successful the State Plan must deliver right across NSW. The 34 priorities of the State Plan apply across the State but they must be brought together at the local level. Communities in rural and regional NSW identified the major challenges in their area and the actions that would make a real difference to their quality of life. In each region, regional managers from across State Government are working closely with local government and community partners to deliver the priorities of the State Plan. Existing regional plans, such as regional land use plans, will be linked to the delivery of the State Plan (State Plan 2006).**

## **Department of Ageing, Disability and Home Care Aboriginal Disability Support Workers (Residential) Traineeship Program**

The pilot Aboriginal Disability Support Worker (Residential) Traineeship Program is a new DADHC initiative to develop and improve access to disability services for Aboriginal people in the Illawarra region. The program provides opportunities for Aboriginal people to enter into work in the disability field through a supportive and structured process, thereby helping to remove barriers to access to services by Aboriginal people in the region.

Contact: James Christian  
Tel: 6200 7326  
Email: james.christian@dadhc.nsw.gov.au

## **Department of Community Services Coordinated Pathways – Canterbury-Bankstown**

Coordinated Pathways has developed innovative pathways to education and employment for young people at risk of leaving school early, or who have left school early. The Project has supported over 750 young people in Canterbury-Bankstown, with significant success. 95% of students assisted have remained at school. 71% of early school leavers have been re-engaged in education, training or employment. The Project has improved connections between schools, youth services, and employment and training providers.

Contact: Rod Leonarder  
Tel: 9408 8911  
Email: rod.leonarder@det.nsw.edu.au

# Delivering Locally

## **Department of Education and Training**

### **Tamworth Learning 2020. The Future of Public Education in Tamworth**

The NSW Department of Education and Training (DET), through its New England Regional Office has commissioned a comprehensive community consultation process on the future of public education in the Tamworth area. The project, known as Tamworth Learning 2020, was aimed at defining the vision for public educational services in Tamworth for the next 15 years.

Contact: Des Gorman  
Tel: 6755 5934  
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## **Greater Southern Area Health Service**

### **Redesigning Clinical Services, Albury Base Hospital Bed Management Redesign**

An Albury Base Hospital team improved patient flow from the point of admission to timely and appropriate discharge. The team developed pathways for improving the patient journey and in turn reduce access block. The project required engagement and commitment of all staff, and clinical departments. Implementation of the project actions resulted in a 10 – 15% sustained reduction in access block and has improved the patient journey through their acute and sub acute phase.

Contact: Evelyn Silver  
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Email: [evelyn.silver@gsahs.health.nsw.gov.au](mailto:evelyn.silver@gsahs.health.nsw.gov.au)

## **Greater Southern Area Health Service**

### **Weighted Waiting**

A priority system was devised that weights presenting condition and influencing factors in a strategic manner to allow for direct prioritisation of Speech Pathology clients. The changes that were made decreased waiting times, improved service delivery allowing for incorporation of individual client's needs to be accounted for in prioritisation, and empowered the Speech Pathologists to provide the community with a reliable, high quality service.

Contact: Melinda Hewitt  
Tel: 6938 6436  
Email: [melinda.hewitt@gsahs.health.nsw.gov.au](mailto:melinda.hewitt@gsahs.health.nsw.gov.au)



## **Department of Housing**

### **Disaster Recovery – Hunter and Central Coast Storm**

The Hunter and Central Coast Storm was an extraordinary project undertaken by the Department of Housing, following unforeseen violent weather on the June 8th 2007 long weekend. Gale force winds and heavy rain disrupted the lives of many residents of the Hunter and Central Coast including extensive flooding and damage to over 2255 Department properties. The Department mobilised resources to help our tenants and others in need of housing assistance.

Contact: Pauline McKenzie  
Tel: 6650 1383  
Email: pauline.mckenzie@housing.nsw.gov.au

## **Department of Housing**

### **Young People Leaving Out-of-Home Care in the Hunter**

The key aim of the Trial is to assist young people leaving out-of-home care to make a successful transition to independent living through the provision of housing and support that meets their needs. The Trial aims to improve inter agency coordination of social housing and support services with a shared responsibility for eligibility, support and client reviews.

Contact: Kelly Knox  
Tel: 4934 0460  
Email: kelly.knox@housing.nsw.gov.au

## **Hunter New England Area Health Service**

### **Eye Surgery in Moree – A collaborative approach**

Vision impairment is an important health issue for our community. A unique collaboration to introduce a local ophthalmology service in Moree between Moree District Health Service, Pius X Aboriginal Corporation, Moree and the Outback Eye Service (Sydney Eye Hospital and Prince of Wales Hospital) has resulted in the provision of ophthalmology services, and in particular cataract surgery, to the community of Moree and surrounding districts.

Contact: Sharon Nash  
Tel: 6757 0050  
Email: sharon.nash@hnehealth.nsw.gov.au

# Delivering Locally

## **Hunter New England Area Health Service**

### **InFARMation – Improving Farmers Access to Health Services**

Farmers in the Upper Hunter are experiencing persistent drought along with regulatory and market changes. Alarming, male farm owners commit suicide above the national average. In response, key inter agency stakeholders developed a community action plan to launch a resource tool, co-host farm family gatherings and hold several mental health first aid training sessions. An initial data snapshot reveals a 70% increase in farm families accessing Community Health Services.

Contact: Phoebe Begg  
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## **North Coast Area Health Service**

### **North Coast Cancer Institute (NCCI) Integrated Cancer Care Project**

North Coast Integrated Cancer Care model is the first public Rural Radiotherapy Service and provides a unique and innovative method of maximising service provision of cutting edge technology and healthcare across two rural geographical locations. The model includes Medical Oncology, Specialist Clinics, Radiotherapy, Haematology, Education, Multidisciplinary Clinics, Research and BreastScreen under one roof which maximises service and funding outcomes for patients and rural communities.

Contact: Maureen McGovern  
Tel: 0407 620 232  
Email: [maureen.mcgovern@ncahs.health.nsw.gov.au](mailto:maureen.mcgovern@ncahs.health.nsw.gov.au)

## **Department of Premier and Cabinet**

### **Flood disaster in the Hunter and Central Coast, June 2007**

On the evening of Friday June 8 through to Saturday June 9 2007, the Hunter and Central Coast regions were subject to near cyclonic gale force winds and torrential rain causing widespread flooding and storm damage. Emergency services and other agencies responded quickly to assist in respond removing debris, assisting with evacuating families and individuals, covering roofs, providing temporary shelter, food and clothing, restoring power and other essential utilities disrupted by the storm.

Contact: Philip McNamara  
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## Department of Premier and Cabinet

### June 2007 Flood recovery in the Hunter and Central Coast

A major storm and flood event struck the Hunter and Central Coast Regions commencing on 8 – 9 June 2007 affecting thousands of households and businesses. 'One-stop-shops' were established near the worst affected locations, of Singleton, Cessnock, Newcastle and Wyong. Recovery offices were open within days of the storm, with multi-sectoral partners working together in each location, to provide advice, support and access to services to help the community with its recovery.

Contact: Alex Smith  
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# Acknowledgements

## **Awards Judging Panel Members**

Ms Robyn Kruk (Chair), Director-General, Department of Premier and Cabinet

Mr John Lee, Director-General, Department of Commerce

Dr Neil Shepherd, Director-General, Department of Community Services

Mr Michael Coutts-Trotter, Director-General, Department of Education and Training

Professor Debora Picone, Director-General, Department of Health

Mr Simon Foster, Executive Director Service Reliability, Independent Transport Safety and Reliability Regulator

Ms Liz McNamara, A/Director-General, Ministry of Transport

Ms Linda Frow, A/Director, NSW Council of Social Service

## **Awards Review Panel Members**

### **Rights, Respect and Responsibility**

Mr Philip Berry (Chair), Policy Manager, Justice Branch, Department of Premier and Cabinet

Mr Patrick Shepherdson, Manager Crime Prevention Programs, Attorney General's Department

Ms Eija Roti, Director Child Protection, Department of Community Services

Commander Rod Smith, Executive Support Group, NSW Police

Mr Stephen Robertson, Director Policy, Office for Children

### **Delivering Better Services**

Mr Ben Keneally (Chair), Executive Director, Premier's Delivery Unit, Department of Premier and Cabinet

Mr Dominic Herschel, A/Director, Strategic Services, NSW Office of Liquor, Gaming and Racing, Department of the Arts, Sport and Recreation

Ms Stephanie McKinney, Manger Contracting Reform, Department of Community Services

Ms Tracey Sen, Director Communications, Department of Education and Training

Mr Mark Britt, Area Manager Health System Performance, Department of Health

Mr Richard Funston, Director Strategic Policy and Planning, Legal Aid Commission of NSW

Ms Samara Kitchener, Director Communications, NSW Food Authority

Mr Anthony Lennon, Manager Operations Coordination, RailCorp

Mr Paul Duignan, Acting General Manager, Registration and Licensing Services, Roads and Traffic Authority of NSW



## **Fairness and Opportunity**

Ms Dominique Hansen (Chair), Assistant Director, Workforce Planning, Development and Equity, Department of Premier and Cabinet

Mr Stepan Kerkyasharian, Chairperson, Community Relations Commission

Ms Samantha Nolan, Executive Policy Director, Department of Aboriginal Affairs

Ms Adele Brookes, A/Early Intervention Project Director, Department of Community Services

Mr Jeremy Hildreth, Food Services Manager, Corrective Services Industries, Department of Corrective Services

Ms Sarah Thackway, Director of the Centre for Epidemiology, Department of Health

## **Growing Prosperity Across NSW**

Mr Peter Connelly (Chair), Executive Director, Performance Review Unit, Department of Premier and Cabinet

Ms Lynnette Dorn, Director, Industry Programs, Department of Education and Training

Ms Leonie King, A/Director Housing Strategy, Department of Housing

Ms Pauline Murphy, Director Special Projects, Department of State and Regional Development

Mr Philip Mussard, Executive Director Human and Social Services, NSW Treasury

## **Environment for Living**

Mr Paul Elton (Chair), Policy Manager, Natural Resources Branch, Department of Premier and Cabinet

Ms Kay Watson, Manager Corporate Planning and Policy, Office of the Director-General, Department of the Arts, Sport and Recreation

Mr Bernard Carlon, Director Business and Community Programs, Department of Environment and Climate Change

Ms Susan McHattie, Director Business Development, Department of Planning

Mr David Hemming, Manager Greenhouse Policy, Department of Water and Energy

## **Delivering the Plan**

Mr Ken Dray (Chair), Project Director, State Administration Services, Strategic Projects Division, Department of Premier and Cabinet

Mr Greg Rudkowsky, Manager Software Architect IT Directorate, Department of Education and Training

Mr Bob Costello, Director Finance and Corporate Support, Department of Lands

Ms Janine Ricketts, Executive Director, Department of State and Regional Development

Mr Pat Richards, Managing Director, NSW Businesslink, Department of Commerce

## **Delivering Locally**

Mr John Scott (Chair), Director, Strategic Projects, State Administration Services, Strategic Projects Division, Department of Premier and Cabinet

Mr John Williams, Regional Director/Manager Regional Services, Department of Primary Industries

Ms Fran Schonberg, Manager, Office of Rural Affairs

Ms Moira Heath, Director Human Resources, WorkCover Authority of NSW

# Acknowledgements

## **Annual Reports Awards Judging**

Public Bodies Review Committee

Public Accounts Committee

## **Department of Premier and Cabinet Project Teams**

### **Public Sector Workforce Office**

Ms Frances Parker, Manager, Program Management

Mr Stephen Brown, Program Officer, Program Management

### **Office of Protocol and Special Events**

Ms Rachel Hurford, Director, Special Events Management Unit

Mr Alastair Lyall, Project Manager, Special Events Management Unit

## **Awards Ceremony**

Mr Ben Keneally, Executive Director, Premier's Delivery Unit, Department of Premier and Cabinet – MC

Mr John Meillon Jnr, Executive Producer, The Showcorp Group

Mr John Thomson, Senior Production Manager, The Showcorp Group

Ms Fiona Baldwin, Director / Contracts Manager, The Showcorp Group

Mr Matthew Doyle, Acknowledgement of Country

Mr Clarence Slokee, Acknowledgement of Country

Venues Office, Sydney Conservatorium of Music

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- Department of Commerce







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